

ANNEX No. 19 Minimum quality standards derived from EUROGITES classification for rural accommodation – 2005

Block 1 Equipment

N	Description	minimum standard
1.1	Local style of building	With general outlay and materials typical of the region, no concrete/ metals in evident in interior and exterior design
1.2.	Overall cleanliness	Medium
1.3	Bedroom size	9 sqm/ single bed, 15 sqm for double one
1.4	Bedroom equipment	Bed, 1 chair/bed, 1 desk, 1 wardrobe, 1 bedside table/bed, 1 beside lamp/bed, 1 window with surface equal to 1/10 of the bedroom, heating(fixed or mobile), 1 painting/poster/photo
1.5	Bed size	Double 135/180, Single 90/180 cm
1.6	Size of common areas	4 sqm/guest
1.7	Bathroom equipment	Shower/bath with hot water (60 lt/day-person), 1 window/forced ventilation, heating (fixed or mobile)
1.8	Bathroom per clients	1 every 6 guests
1.9	Kitchen	2 fires, 1 window/forced ventilation, washing basin, refrigerator, 1 table, 1 chair/guest
1.10	General equipment of the house	Water, electricity, sewage connections fully complying with the law

Block 2 Services at the accommodation

N	Description	minimum standard
2.1	House information	Information about the house history/renovation process, village where it is located, Emergency exit, key telephone numbers, etc
2.2	Tourist Information	Information about the Municipality, main natural and cultural heritage attractions, local providers of food
2.3	Contact person	The owner or his/her delegate must be available in case of necessity at least 8 h/day, and when not directly available a telephone number must be delivered
2.4	Insurance	The owner/entrepreneur must have a public liability insurance to protect him/she from any civil responsibility for damages incurred to the guests
2.5	Cleaning	Room: once every 4 days (or every 7 days if the guests stay longer than one week) Towels: once every 4 days
2.6	Signposting	One on the house, one at the last road crossing leading to it
2.7	Aid	First aid box available in the house, information sheet about nearest health services (pharmacy, hospital)
2.8	Price	Price list exposed in every room (in local currency&Eur)